

Auto-Owners INSURANCE

FOREST, VA REGIONAL UNDERWRITING BRANCH OFFICE

Phone: 434.385.4016 Toll Free: 800.385.8858 Fax: 434.385.1510 Email: Forest.und@aoins.com
Address: 1160 Vista Park Drive, Forest, VA 24551

ADMINISTRATION

Regional Vice President Michele Crawford	58100
Underwriting Manager Derek Sewell	58101
Commercial Supervisor Katherine Paulette	58107
Personal/Processing Administrator Zach Willis	56524
Administrative Assistant Shanaka Frueh	58110

MARKETING TEAM

Kent Spencer (119)	434.258.8566	58117
Mark Crouse (91)	804.539.1011	58118
Megan O'Leary (49)	434.215.8035	58119

COMMERCIAL LINES UNDERWRITING TEAM

Abby McCaleb	56522
Ashley Dalton	58111
Ashley Gallier	58123
Ashley Horsley	58140
Brad Carner	59135
Chris Wyndham	58131
Colt Riley	56519
Dave Knoepp	58128
Kaitlin Ozmec	56516
Nick Doss	50735
Terri Prewitt	50956

OTHER DEPARTMENT INFO

HOME OFFICE

PO Box 30660
Lansing, MI 48909
PHONE: 800.346.0346 FAX: 517.323.8796

FLOOD DEPARTMENT

800.233.1131

FARM

VA Farm (hunt group)	56240
Farm Umbrella	54470

COMMERCIAL LINES PROCESSING TEAM

To reach any team member press 58146

Anna Paulette	58127
Renee O'Neal	58168

WORKERS COMP

704.549.9908

PERSONAL LINES UNDERWRITING TEAM

To reach any team member, press 58147

Felicia Dore	58104
Griffin Spencer	58133
Landi Johnson	56163
Lindsay Bennett	52272
Stephanie Rose	59445

LIFE UNDERWRITING

Kate Towey	50161
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ANNUITY SERVICES

Hunt Group	51861
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BRANCH UW SUPPORT SPECIALISTS

Jessi Ensley	58108
Lauren Miller	58130

BILLING DEPARTMENT

PO Box 740312 Cincinnati, OH 45274 800.288.8740	58740
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AUDIT TEAM

Joan Eckersen	58105
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BOND DEPARTMENT

Bonds	52570
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TRAINING CENTER

Training Coordinator Rebecca Isaacs	58122
Training Center	58136 58126

AGENCY HELP

Agency Support	51850
Agency Licensing	58738
Agency Billing	58703

ASSOCIATE PASSWORD RESET	58974
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Auto-Owners INSURANCE

FOREST, VA CLAIMS

Phone: 434.385.4016 Toll Free: 800.385.8858 Fax: 434.385.4563 Email: Forest.clm@aoins.com

Address: 1160 Vista Park Drive, Forest, VA 24551 | P.O. Box 509, Forest, VA 24551

FOREST CLAIMS ADMINISTRATION

Manager James Howe 50450

CLAIMS REPRESENTATIVES

Chris Kirby	58120
David Gallier	58196
Eddie Clark	58171
Todd Colinger	51964
Tom Capretta	50236

FIELD CLAIMS REPS

Ashly Funk	56504
Jacob Long	540.471.8854
	56501
Lisa Smith	540.344.2566
	58106
Rod Tiller	276.328.3195
	58112
Ryan Burnette	434.983.1214
	58114

CLAIMS WORK COORDINATOR

Teresa Hall 58103

AUTO PHYSICAL DAMAGE APPRAISER

John Crawford 55866

CLAIMS SUPPORT STAFF

Sherri Dale	55971
Hunt Group	58149

GLASS CLAIMS

800.264.4143

WORK COMP CLAIMS ADMINISTRATION

Manager Kelly Elmore 57814

WORK COMP CLAIMS REPRESENTATIVES

Kristina Crapo	55907
Melody S Wetherbee	57809
Michael Mestre	55916

WORK COMP CLAIMS EXPEDITER

Tina Dunning 57826

WORK COMP CLAIMS SUPPORT STAFF

Ann Lawing	57805
Cindy Roberson	57891