SMALL COMMERCIAL

Underwriting Contact Information

Nationwide is on your side

Underwriting Team Questions

Nationwide New Business Questions

AskCLNewBusiness@nationwide.com

- General underwriting and appetite questions
- Agent Center quote reviews for new business
- Status requests on items sent to CLNewBusiness@nationwide.com

1-800-211-2843

- Select option #5, option 1

Note: This is staffed Monday through Friday, 8 a.m. to 8 p.m. ET.

Nationwide Existing Business Questions

AskCLExistingBusiness@nationwide.com

- Questions about your renewal
- AOR/BOR requests
- Status requests on items sent to CLAmendment@nationwide.com

1-800-211-2843

- Select option #5, option 2

Note: This is staffed Monday through Friday, 8 a.m. to 8 p.m. ET.

Harleysville Existing Business Questions

HVLNESBT@nationwide.com

- Questions about your renewal
- AOR/BOR requests

Harleysville New Business Questions
HVLNESBTNB@nationwide.com

- General underwriting and appetite questions

HV New Business and Amendments:
CLBusiness@nationwide.com

1-866-896-4997

Note: This is staffed Monday through Friday, 8 a.m. to 5 p.m. ET.

Nationwide New Business

CLNewBusiness@nationwide.com

This email should be used for:

- ACORD applications for new business/adding a line of business to an existing account

Nationwide Amendments

CLAmendment@nationwide.com

This email should be used for:

- Endorsement submissions
- Active Policy quotes for coverage, forms, etc.

Other Contacts

Agent Center/ClearQuote/ PolicyCenter Support:
1-888-667-3866

Claims: 1-800-421-3535

Comm Service Center/Billing:
1-888-508-8622

HV Comm Service/Billing:
1-888-547-8547

Nationwide Brokerage Solutions
(Allied General Agency):
1-800-444-1744

Service Expectations & Tips

Email:

- Average response time is within 4 business hours

Helpful Tips:

- Sending a request to only one email address will reduce service delays

Accounts are considered Small Commercial if they meet all of the requirements:

Accounts less than $100K DWP

Businessowners
Less than **$20 million** in building and business personal property
Less than **$20 million** in total sales exposure or **$5 million** in wholesaler

Workers' Compensation
Less than **50 employees**
Less than **$2 million** in total payroll exposure or **$750K** if contractor (construction class code payroll only)

Commercial Auto
Fewer than **20 power units**

General Liability
Less than **$20 million** in total sales exposure or **$5 million** in wholesaler or manufacturer
Less than **$2 million** in total payroll exposure or **$750K** if contractor (construction class code payroll only)

Property
Less than **$20 million** in building, business personal property, business income, extra expense and peak season

In addition to these risk characteristics, any commercial account over $100K, regardless of requirement, will segment middle market.